

From: [REDACTED]
Sent: Thursday, September 21, 2023 6:00 PM
To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>
Subject: Correspondence from [REDACTED]/Barclay Road Residents

Dear Lorna

Pls include this email here from me to you with the one PDF attached, which is two pages.

Attached are a few things that I'd like added as its own Supplemental point within the Supplemental you'll be publishing on Friday.

1. Email copied in as text to the agent explaining I do not represent those in favour of the application.
2. Email copied in as text, June 18 email from our local Safe Neighbourhood Team Police lead, [REDACTED] AW (Area West)
3. PDF, 2 pages, please open up and make sure attached:
Freedom of Information Act email from H&F Council re Fixed Penalty Notices issued to Papa Johns to confirm the LET (Law Enforcement Team of H&F Council) verbal response on 17 July to our neighbour that Papa Johns had been fined £600.00.

[REDACTED]

.....
Begin forwarded message:

From: [REDACTED]
Subject: Re: 2023/01216 from the Agent Re: Papa John's, 63 Walham Grove - Lic Application
Date: September 7, 2023 at 10:03:40 PM GMT+1
To: Walaiti Rathore >

Hi Walaiti

Good to hear from you.

Clearly, recollections vary as to the 11-minute telephone conversation I initiated with you on 25 July at about 18:30.

To clarify: it is your client who the Licensing Authority kindly contacted on our behalf.

On 14 July we saw 2023/01096/LAPR Papa John's 63 Walham Grove, ref transfer of the premises licence from DFSI M25 Ltd to PJ Corp Stores Limited. A new operator might spell hope, we thought.

On the same day, we asked, and they obliged, the Licensing Authority to contact for us the new Premises Licence Holder (GDPR prohibits direct initial contact), suggesting it could be an opportunity for the new licence holder to proactively engage with residents.

Whilst we waited, and we did not have to wait long, on 25th July PJ Corp Stores Limited lodged a new licensing application for 24-hours, without any discussion with residents.

I don't speak for all 50 Responders. Supporters of your client's Application may well be the ones open to a discussion with you at this point.

All the best

Barclay Road Conservation Area Neighbourhood Watch (Barclay Road Residents)

[REDACTED]

.....
Begin forwarded message:

[FYI for the Sub-Committee tonight 26 Sept 2023 at hearing for 2023/01216/LAPR
This very high crime 'Crime Hot Spot' area includes Papa Johns, 63 Walham Grove.
The referred to PCSO [REDACTED] is on health leave so we could not reach him]

From: [REDACTED]
Subject: RE: McDonald's stats
Date: June 18, 2023 at 7:18:43 PM GMT+1
To:

Hi [REDACTED]

Please see below for the calls to police this year so far, in and around McDonalds North End Road.
This is my ASB hot spot area.

The other locations I cannot provide at this stage. PCSO [REDACTED] may be able to assist with the areas further up North End Road.

For now there are quite a lot of calls for my area alone which are mostly ASB related.

All the best

[REDACTED]

CAD 5453/11JUN23
Youths shoplifting at McDonalds [crime]

CAD 4673/10JUN23
ASB in McDonalds, youths vaping and attempting to steal [crime]

CAD 1254/03JUN23
Haldane Road. ASB in street, resident's front door being banged on

CAD 8231/27MAY23
ASB in McDonalds, youths throwing water around and stolen food [crime]

CAD 7243/27MAY23
As above, youths spraying waterguns

CAD 8184/26MAY23

Youths inside McDonald spraying water guns

CAD 6124/26MAY23

Moped stolen while victim was inside McDonalds [crime]

CAD 3345/20MAY23

Distraction theft of bank card at Poundland [crime]

Crime 6013267/23 20MAY23

McDonalds Security guard's body cam was hit by youth after being asked to leave [crime]

CAD 6763/10MAY23

Aggressive shoplifter in Poundland [crime]

CAD 6755/10MAY23

As above, shoplifter assaults security guard [crime]

CAD 7745/05MAY23

Youths smoking weed in McDonalds

CAD 6100/01APR23

Haldane Road ASB. youths shouting and banging on residents doors

CAD 6566/25MAR23

Haldane Road ASB. Youths running around street kicking at people's doors

CAD 4513/23MAR23

Youths vaping and burning table with lighter inside McDonalds

CAD 6352/07MAR23

Males refusing to leave Poundland

CAD 1470/05MAR23

Bike stolen from outside McDonalds [crime]

CAD 5520/02MAR23

Customer's phone stolen while inside McDonalds [crime]

CAD 3974/06FEB23

Customer's phone stolen while inside McDonalds [crime]

CAD 6720/27JAN23

Males causing nuisance and fighting in McDonalds

CAD 5223/22JAN23

Youths swearing and causing nuisance in McDonalds

CAD 7127/19JAN23

Youths smoking in McDonalds

.....

Law Enforcement Team

Hammersmith & Fulham Council
Town Hall, King Street
Hammersmith
London W6 9JU

Please ask for: Mohammed Basith
Reference: 9553921
Email: icaseworkinformation@lbhf.gov.uk
Date: 17 August 2023

[REDACTED]
Barclay Road Residents
[REDACTED]

Dear [REDACTED]

Freedom of Information Act 2000

I can confirm that the information requested is held by London Borough of Hammersmith and Fulham. I have enclosed copies of the information that is being released to you.

The Law Enforcement Teams dedicated ward officers have carried out regular patrols in this area and in general, has not seen a great deal of refuse in this area. The LET officer has previously issued FPNs to the residents of the flat beside Papa Johns, but it was only on the 17th of July 2023 that he found refuse bags outside specifically relating to Papa Johns. The LET officer issued a FPN for a commercial waste receptacle breach. This was followed up with a Section 34 Notice of the EPA 1990, and the business have subsequently supplied their waste contract details.

On 1st August 2023 one FPN was issued by the Nighs LET officer for incorrect presentation of commercial waste which resulted in a further FPN.

On a recent visit, there were bags onsite and the LET officer has managed to ascertain that they had come from the residents of the flat next door, who had moved out the day before.

The team are aware of the delivery bikes at this location, but this is a similar issue in all the side streets along North End Road. There were some ASB issues investigated by the team on Walham Grove, but these issues were not related to Papa Johns.

Please quote the reference number 9553921 in any future communications. If you aren't happy with the council's response, please contact H&F within 40 working days of us sending you our response, with details of why you're unhappy. You can do this by:

- visiting H&F's website: <https://www.lbhf.gov.uk/councillors-and-democracy/complaints>
- emailing handfintouch@lbhf.gov.uk

- writing to the Resident Experience team, Hammersmith Town Hall, King Street, London, W6 9JU

Your concerns will be passed to H&F's Information Management Team to consider as an internal review. There's no charge for requesting an internal review.

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner by:

- Writing to the Information Commissioner's Office (ICO), Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
- Calling their helpline: 0303 123 1113
- Visiting the ICO's website www.ico.org.uk/concerns/

The ICO are the UK's independent authority set up to uphold information rights in the public interest.

I will now close your request as of this date.

Yours sincerely

Mohammed Basith
Law Enforcement Manager